

Privacy Policy

Thanh Nguyen, LICSW

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Mobile SMS Messaging Privacy Policy

Information collected

I may collect information such as your name, phone number, and email address.

Use of information collected

I may use the information collected to perform the services requested, including billing, client service, appointment reminders, and other administrative requests.

Sharing of information collected

Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. This includes text messaging opt-in data and consent.

As a current or prospective client, you understand that you can text STOP at any time to opt out of receiving SMS text messages. You can text HELP at any time to receive help. You understand that messaging frequency may vary. Messaging and data rates may apply.

All policies are followed as per CTIA guidelines 5.2.1. At any time, if you want your information removed, you may contact me at the email address above.

Messaging Terms & Conditions

You agree to receive informational messages (appointment reminders, scheduling notifications, and similar administrative messages) from Thanh Nguyen, LICSW. Message frequency varies. Message and data rates may apply. For help, reply HELP or email me at hello@thanhnguyentherapy.com. You can opt out at any time by replying STOP.

Text contact is optional and is never a condition of receiving services.

Confidentiality and Protected Health Information

Standard text messaging is not a secure or encrypted form of communication. Text contact is therefore limited to scheduling and administrative matters; clinical communication takes place through the secure client portal or in session.

Protected health information is handled in accordance with my Notice of Privacy Practices, which you will receive at intake and may request at any time.